

Toll Service Areas of Expertise

AREA OF EXPERTISE	DESCRIPTION OF SERVICES
Toll Systems	TransCore is the industry leader in both traditional toll collection and electronic toll collection (ETC) systems. Our toll systems collect and account for more than 70 percent of the toll revenue in the United States. The quality of our systems allows us to develop and deploy systems that <i>meet the varying needs of our customers</i> .
Software Development and Implementation	Our software development work includes customizing commercial off-the-shelf applications, building <i>new software applications specific to a customer</i> or group of customers, upgrading our own software packages, porting software to new generations of computer hardware, and interfacing legacy systems with new generation computer systems.
System Integration	TransCore examines its customers' existing systems environments and then integrates commercially available software with custom applications to <i>meet their unique requirements</i> . We have developed relationships with all the leading vendors so we can choose the most appropriate combination of products to best suit customer needs and expectations.
Operations and Maintenance	TransCore's technical support teams work with their customers to extend the life of their existing equipment, regardless of manufacturer, by <i>providing extensive field engineering services</i> and the capability to redesign and second source components and parts. These services are delivered through our field force of 400 technicians. Our customers also receive ongoing engineering or consulting work, system development advice, evaluations of all vendors' hardware or software products to find those that best meet their ongoing needs, and technology updates as part of the built-in cost of the operations and maintenance contract.
Customer Service Center Operations	TransCore views this business area as the natural outcome of combining our extensive service background with our leadership in ETC systems. Working with our customers, we customize the system to not only meet their requirements, but to <i>create quality customer service</i> .
Violation Enforcement	TransCore views violation enforcement as an integral and natural extension of a sound ETC and Customer Service Center operation. Our violations enforcement is fully integrated with the in-lane toll system to provide <i>the highest level of accuracy</i> . The system automatically processes v-tolls and allows the review and verification of all violations as well as the issuing and tracking of citations and payments.
Related Systems: <ul style="list-style-type: none"> • Parking • Airports • mCommerce 	TransCore is the worldwide leader of automatic vehicle identification-based transportation system installations and applications. From revenue parking, security, access control, airport ground transportation management systems, taxi dispatch systems, and vehicle-based retail point of sale systems, no other company <i>has proven experience this broad and this versatile</i> .



For more information, call: 1.800.923.4824 or 972.387.8197, or fax 972.733.6486.

www.transcore.com