

FORTÉ™ VIOLATION MANAGEMENT

Maximize your revenue potential with Forté Violation Management. As a stand-alone companion to the entire Forté Toll Solutions system, Forté Violation Management provides enhanced violation processing support for electronic toll collection (ETC) systems and other vehicle-based traffic management systems. Designed to fully integrate with in-lane violation enforcement system (VES) equipment, it allows you to review and verify violations, issue citations, as well as collect and report payments critical to your success.

FEATURES	BENEFITS
Violation processing	Deters violators in dedicated ETC or other lanes
Payment processing	Collects missed revenue from violating vehicles
Fully integrates with latest VES computer	Allows upload of violation events from ETC or other systems for processing
Optical character recognition software	Automatic processing of license plates
Image review processing	Allows manual review of critical images of vehicles along with transaction data
Zoom capability on captured images	More accurate manual viewing
Real-time Forté customer service interface	Automatically identifies registered vehicles; allows for additional account processing such as the reclassification of ETC transaction or verification of ETC system performance
Department of Motor Vehicles (DMV) interface	Allows registered vehicle-owner lookups with local DMVs
Verifies transactions with informational images	Corrects missed ETC tag reads to prevent false violation charges
Automated mailing subsystem	Provides customized mailing documents such as warning letters, citations, appeal notices, and more
Escalation of fees and fines based upon time and frequency of violation events	Provides multiple levels of penalties based upon frequency of infractions and timeliness of issue resolution
Storing electronic signatures of approving authorities	Provides for easy mass printing of signed violation notices and letters
Configurable archive management	Provides capability to off-load legacy data while providing ability to retrieve when needed later
Comprehensive reporting capability	Provides multiple operational and statistical reports

Forté Violation Management is part of the integrated suite of components that comprise TransCore's Forté Toll Solutions. For more information on any part of our system, contact us at: 800.923.4824 or 972.387.8197

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