

FORTÉ™ ACCOUNT MANAGEMENT

Forté Account Management improves the effectiveness of your Customer Service Center's operations.

With its user-friendly graphical interface, you can easily create and maintain customer accounts, issue and manage tags, process payments, and more. Designed for easy integration, Forté Account Management offers batch and real-time interfaces to meet the needs of any transportation authority.

FEATURES	BENEFITS
Widely accessible Web-integrated product	Provides common interface and centralized data for comprehensive, integrated systems
Patron-accessible Web pages	Provides account opening, maintenance, and reporting for patron accounts from the internet.
Customer account management	Comprehensive support for creating and maintaining commuter, commercial, and other customer accounts
Real-time updates of customer account information to the lanes	Ensures seamless and timely use of the toll system by customers
Automated tag assignment and inventory management	Improved distribution and recycling of tags
Accepts cash, check, credit card, and electronic fund transfers	Convenient payment options for customers
Manual and automated electronic payment processing	Provides comprehensive support for payment processing
Configurable to operational needs	Supports high-speed, nonstop tolling, variable or congestion pricing, and commercial vehicle operations
Registration of customer vehicles	Ensures correct processing of vehicle tolls
Transaction accounting and audit	Enhanced financial management
Deposit tracking and reconciliation	Complete financial accountability
Statement / invoice options include mail, Web, PDF download, e-mail, and e-fax	Provides flexible and cost-effective options for statement distribution
Customer relationship management	Enhances customer satisfaction and loyalty
Supports tracking and review of user activities	Significantly improves internal audit ability and follow-up with customers
Extensive accounting and reporting capabilities	Quick access to critical information

Forté Account Management is part of the integrated suite of components that comprise TransCore's Forté Toll Solutions. For more information on any part of our system, contact us at: 800.923.4824 or 972.387.8197

www.transcore.com

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